



FOXCONSULT

Web Hosting:

Privacy Policy

P.O.Box 97089

No 124 Robert Mugabe Avenue

Windhoek, Namibia

www.foxconsult.info

info@foxconsult.info

1. Introduction

Unless the context clearly indicates to the contrary, any capitalised term in this Privacy Policy shall bear the same meaning as defined in the Fox Consult General Terms. Which definitions shall be deemed to have been incorporated herein by reference.

2. Compliance with Applicable Law

Protecting Customer privacy is of utmost importance to Fox Consult. Accordingly, Fox Consult has developed this Privacy Policy in order to safeguard the Customer's personal information and to protect the confidentiality thereof. In so doing, Fox Consult has taken cognisance of the provisions of the Constitution of the Republic of South Africa Act, 108 of 1996, the Electronic Communications Act, 25 of 2002 and/or similar Namibian Law or Act and the common law so as to ensure compliance with all relevant statutory requirements and best practice under South African law.

3. No Liability for Unauthorised Disclosure

While Fox Consult will do all things reasonably necessary to protect the Customer's rights of privacy whilst on the Fox Consult website, Fox Consult r cannot accept any liability whatsoever for unauthorised or unlawful disclosure of the Customer's personal and confidential information made by third parties who are not subject to Fox Consult 's control.

4. Personal Information

For purposes of this Privacy Policy, "personal information means the Customer's name, surname, address, e-mail address, telephone number, cellphone number, ID number, physical address, company name, contact ID number, credit card or banking details."

5. Consent to Collection

By accepting the Fox Consult Hosting Terms, the Customer consents to Fox Consult 's collection of personal information on an ongoing basis for the continued duration of the Customer's relationship with Fox Consult, subject to the limitations set out in this Privacy Policy.

6. Types of Personal Information Collected

Fox Consult collects personal information when a Customer submits an application form to make use of Fox Consult's Services, or to respond to a Fox Consult survey.

7. Cookies

We use cookie technology which comprises tiny pieces of data or a small text file that is stored on your computer's hard drive and which contains information about you, so that the next time you visit the Fox Consult website, the cookie reminds us of who you are, enabling us to achieve our goal of providing a valuable online experience to you. You are able to however, disable this cookie technology in your Internet browser..

8. Customer Data

The Customer Data collected by Fox Consult is used solely in connection with granting you access to the website, to konsoleH and for purposes of monitoring the Reseller/Customer's use of the website so as to limit or prevent breaches of security. Fox Consult may also use information collected for research regarding the effectiveness of the Fox Consult website and related marketing and advertising efforts. Electronic communications will be sent by Fox Consult using the Customer's personal contact information to inform him of new products, important industry news or about general services provided by Fox Consult. Fox Consult adheres strictly to permission-based email standards and as such all emails that are sent will have an option to unsubscribe. Unsubscribe requests are fulfilled within minutes and no further communication will be sent to the Customer.

9. Service Announcements

In order for Fox Consult to fulfil its service obligations it is necessary to send out a strictly service related announcement. For instance, Fox Consult will send an email to relevant Customers if Fox Consult anticipates a service interruption as a result of system maintenance. Generally, Customers may not opt-out of these communications. These communications are not promotional in nature.

10. Disclosure of Personal Information

Subject to your right to withdraw your consent in certain instances, you agree that we may obtain your personal information and use it, for certain specified purposes, including for, Fox Consult marketing and contract administration as well as to enable us to collect your debit order payment. We will also provide personal information to law

enforcement authorities in response to subpoenas and other lawful requirements where we believe that the disclosure of such personal information is necessary to identify, contact or institute legal proceedings against third parties who jeopardise the provision and rendering of the Services by Fox Consult.

11. Retention of Personal Information

All personal information will only be retained for as long as it is necessary to fulfil the purposes mentioned in clause 10 above.

12. Accurate and Up To Date

Fox Consult will use its best endeavours to keep the personal information it collects as accurate, complete and up to date as is necessary for the purposes mentioned in clause 10 above, and Fox Consult shall, from time to time, request the Customer to update its personal information on the website or via konsolEH. You are able to review or update any personally identifiable information that we hold on you by accessing your account via konsolEH or by e-mailing us or phoning us. Please note that in order to better protect you and safeguard your personal information, we do take steps to verify your identity before granting you access to your account or making any corrections to your personal information.

13. Security

Fox Consult uses encryption, firewalls and other security technology and procedures to help protect the confidentiality of your personal information and prevent unauthorised access or improper use thereof. All personal information is securely stored in Fox Consult 's Customer Database.